

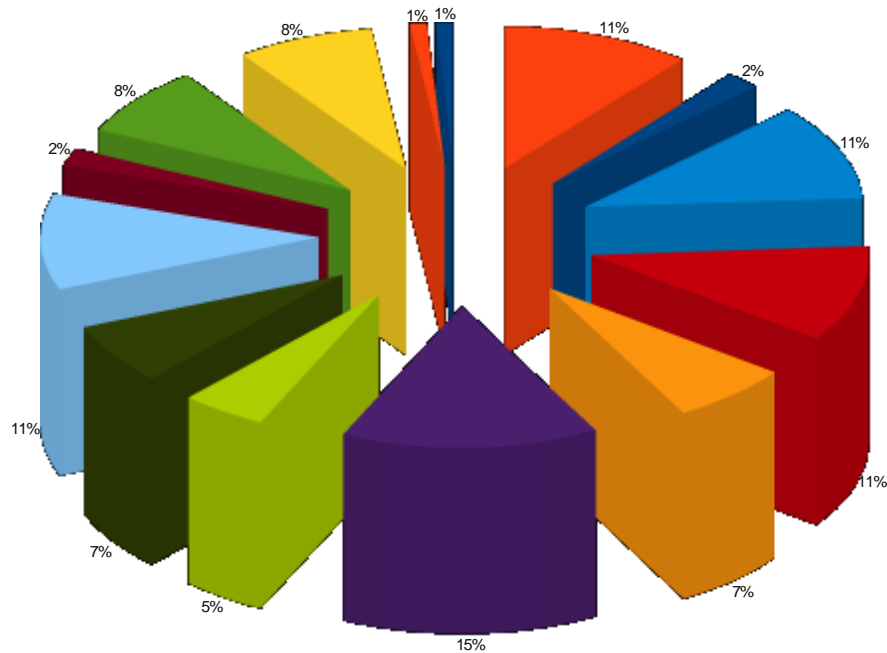
Field Experience with High Energy Wide Area Blunt Impact Damage

Threat Sources

- Jetbridge/ Airstairs
- Tow/Pushback
- Belt loaders
- Maintenance vehicles/Equipment
- Slide/Tailcone Deployments
- Water/ Lav Vehicles/ Equip
- Other aircraft

Event Frequency (% by source)

Event Frequency (by Source)



- cabin cleaning vehicle
- deicing vehicle
- maintenance vehicle, workstand, or equipment
- service vehicles and aux equipment (lavatory, electrical, air) excl fuel
- fuel vehicle
- bag tugs/carts and cargo containers
- pushback tractor or towbar
- catering vehicle
- cargo loader/belt loader
- aircraft struck against
- loading bridge or air-stairs
- tail cone deployment
- other
- unknown

Threats vs. A/C Locations

- Doors

- Cargo
 - Belt loaders, containers, tugs
- Boarding
 - Jetways/Airstairs

- Access Panels

- Service vehicles
 - Air, water, waste, electrical, fuel

- Radomes

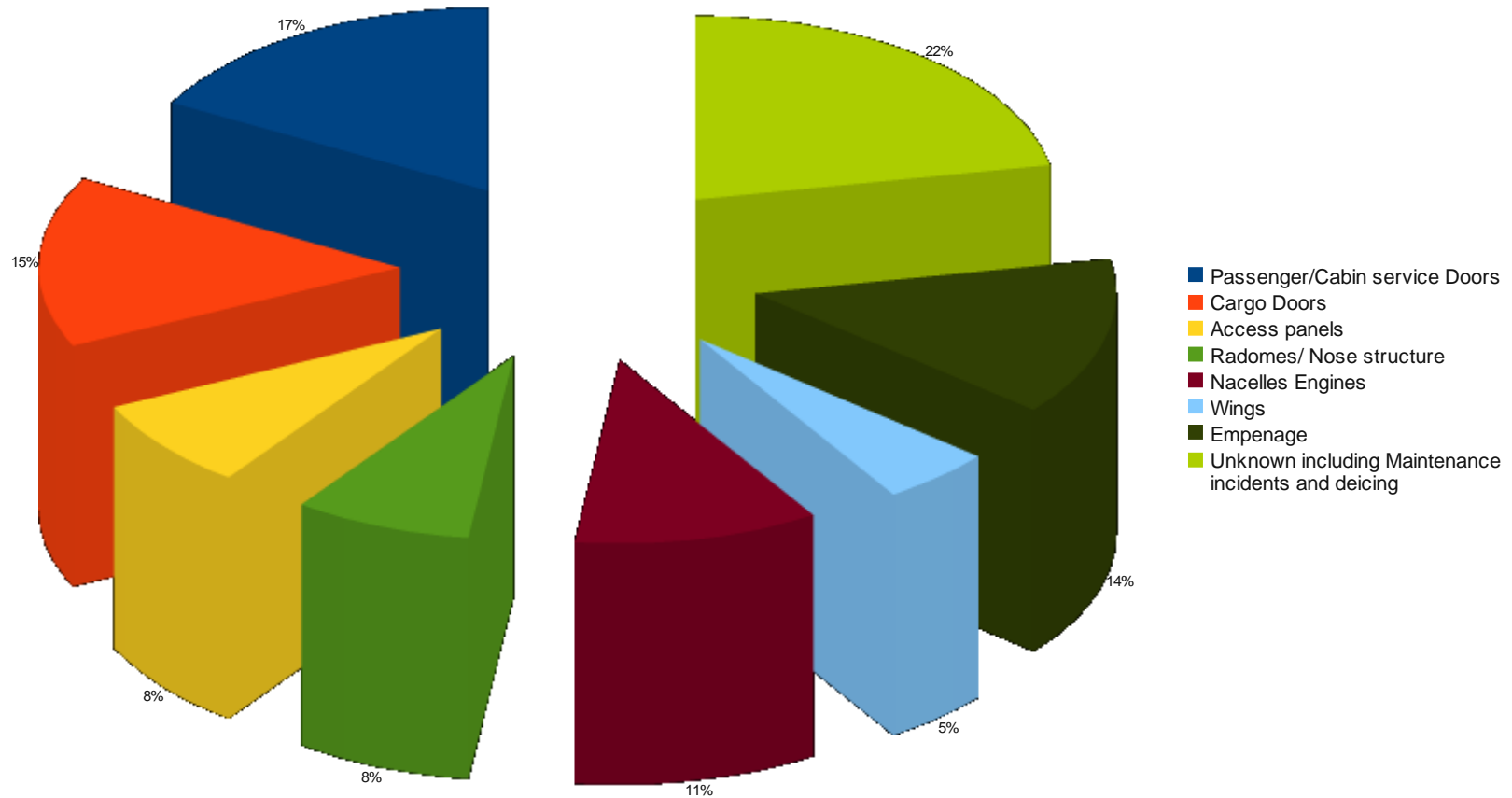
- Tugs/towbars

- Nacelles

- Service vehicles
- Containers

Event Location (determined by source)

Event location (determined by source)



Event energy

- Estimated 15% of events are high energy
- What is a high energy event?
 - Greater than 1200 inch pounds (135 joules)?
 - Vehicle impact



Data Recording

- Where does the data come from? (ADIT)
 - 50% of impact damage is found vs. witnessed damage
 - How do we improve damage reporting
 - Surveillance
 - Aircraft sensors (accelerometers)
 - Ground Vehicle sensors (proximity)
- How can we determine event energy
 - Impactor mass
 - Impactor velocity
 - Area of impact
 - Angle of incidence

Financial Impact

- Aircraft out of service costs
 - 1 operator average \$80,800/event
- Safety Impact
- Repair Costs
 - Difficult to gather, since often spread over several organizations and considerable time
 - Undiscovered damage may grow, increasing repair cost and schedule impact

Current Damage Assessment

- Ramp personnel – “report every vehicle contact”
- Maintenance personnel determine serviceability
 - Visual Indications
 - Additional visual inspections used to quantify
 - NDT depending on structure / availability
 - Access for internal inspections after visual indication
 - Removal of panels interior/exterior
 - Potential for damage far away from impact site
 - Hinges, landing gear, pylons, etc
 - Assessment Instructions
 - SRM – assume visual indications will drive further inspections
 - AMM Chapter 5 – inspection after non-routine events

Human factors

- WHO is around airplane
 - Receipt and Dispatch of aircraft:
 - (When do most incidents occur need data)
 - (Trends between unlicensed ramp services personnel and licensed mechanics?)
 - Training is specific for task and re-current. Lots of existing warnings about damage.
 - Each airline/station manages their own operations. Lots of variation between stations

Human factors

- WHAT is around airplane? Humans not directly involved in all blunt impacts
 - “Found on arrival” is #1 cause
 - Unattended vehicles
 - Rolling aircraft
 - Blown carts, ladders, etc.
 - FOD (birds, deer, thrown tires, etc)
- Therefore, focusing on WHO is not a complete solution

Preventative/Corrective Actions

- Prevention

- Aircraft Design

- Location and design of service panels and doors

- Ground Equipment

- Standard vs. optional safety features
 - Technology, proximity sensors, etc
 - Target heavy vehicles with higher threat energy

- Personnel

- Culture

- Differences between stations, countries, etc
 - Employee investment, outsourced vs. operator employed

- Training

- Specific qualifications exist but not utilized
 - See the CACRC training video

- Ramp design

- Currently one zone around the aircraft

Preventative / Corrective Actions

- Corrective Actions
 - OEM assessment instructions
 - NDT and Visual Inspection
 - Create requirements after high energy impact to inspect the far side, hidden structure, distant structure.
 - Improve chances for damage detection.
 - Damage indicating paint
 - Make blunt surfaces have sharp edges so scratches are visible.
 - Maintenance program adjustments